



Quantdart Fintech Limited Privacy Policy

This Privacy Policy together with our User Agreement sets out the basis on which any Personal Information we collect from you, or that you provide to us, will be processed by us. By “**Personal Information**”, we mean any information which, either alone or in combination with other data, enables you to be directly or indirectly identified, for example your name, email address, username, contact details or any unique identifier such as an IP address, device ID or other online identifier.

Please read the following carefully to understand what data we collect, how that data is used and the ways it can be shared by us. If you do not wish for your Personal Information to be used in the ways described within this Privacy Policy then you should not access or use the Site or use the services, functions, or features offered from time to time on the Site (“**Services**”).

How do we collect your data?

You directly provide Quantdart with most of the data we collect. We collect data and process data when you:

- register online or place an order for any of our products or services;
- corresponding with us by e-mail, phone or otherwise;
- Using the Support Centre on the Site; or
- Use or view our website via your browser’s cookies
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The Personal Information most often collected and maintained in a customer file includes customer identification, transaction history including records of payments made.

Each time you use the Services, we may automatically collect the following information, which may be considered to be Personal Information when combined with other information about you:

- technical information, including the Internet protocol (IP) address used to connect your computer or other device to the Internet, browser type and version, time zone setting, browser plug-in types and versions, operating system and platform; and
- information about your visit, including the dates and times you use the Site length of visits to certain pages, page interaction information (such as scrolling, clicks, and mouse-overs), methods used to browse away from the page, and any phone number used to call the contact phone number provided on our Site.

Similar to other websites, our Sites utilize browser cookies (small text files stored on a user’s web browser when you visit a website), web beacons and similar tracking technologies (collectively, “**Cookies**”) to collect and store certain information when you use, access, or interact with our services. Please refer to our cookies policy for more details which can be found at https://pj003-sp002-public-setting.s3-ap-southeast-1.amazonaws.com/Quantdart_Cookie_Policy.pdf

We may receive information about you from other sources, including third parties that help us update, expand, and analyze our records; prevent or detect fraud; process payments; or analyze your use of our Services. Our Services may also include integrated content or links to content provided by



third parties (such as live chat, social media content, plug-ins and applications). Additional third parties may include our affiliated entities.

How will we use your data?

If you wish to transact on and use the Site or use the Services, Quantdart will collect information about you for the purpose set out below. Information you provide to us may be used to:

- establish and maintain a responsible commercial relationship with you;
- process your order, manage your account;
- understand your needs and your eligibility for products and services;
- provide information to you about developments and new products, including changes and enhancements to the Site;
- develop, enhance, and market products and services, and provide products and services to you;
- provide you with news and other matters of general interest to you as a Quantdart customer;
- as we believe reasonably necessary, advisable or appropriate to comply with our legal or regulatory obligations and to respond to legal, regulatory, arbitration or government process or requests for information issued by government authorities or other third parties or to protect your, our, or others' rights.

When Quantdart processes your order, it may send your data to, and also use the resulting information from, credit reference agencies to prevent fraudulent purchases.

Quantdart uses IP addresses to analyze trends, administer the Site, track customer movements, and gather broad demographic information for aggregate use. For systems administration and detecting usage patterns and troubleshooting purposes, Quantdart's web servers also automatically log standard access information including browser type, access times/open mail, URL requested, and referral URL. This information is not shared with third parties and is used only within Quantdart on a need-to-know basis. Quantdart reserves the right to block access for any customer accessing the Site via a proxy service intending to conceal originating identity. This includes access via the Tor anonymity network.

We may also aggregate personal and other data captured by us so that the data is no longer capable of identifying an individual. Aggregated data may cover patterns of usage, and we reserve the right to use this aggregated information for the purposes of improving and enhancing our Services, generating insights, for use in marketing to other users and current and potential partners and otherwise for the purposes of our business. Provided that such aggregated data does not directly or indirectly identify you as an individual, this data is not considered to be personal information for the purpose of this Privacy Policy.

Disclosures

You agree that we have the right to share your Personal Information with:

- Any member of our group, which means our subsidiaries, our ultimate holding company and its subsidiaries including their respective contractors, affiliates, employees or representatives.
- Our service providers, to the extent necessary to supply the Services to you.
- Selected third parties, including analytics and search engine providers that assist us in the improvement and optimization of the Services.



- Authorities and law enforcement agencies worldwide either when ordered to do so or on a voluntary basis if this appears reasonable and necessary to us (please refer to our Law Enforcement Requests Policy).

We will also disclose your Personal Information to third parties:

- If Quantdart or substantially all of its assets are acquired by a third party, in which case Personal Information held by it about its customers will be one of the transferred assets.
- If we are under a duty to disclose or share your Personal Information in order to comply with any legal obligation, or in order to enforce or apply the User Agreement and other agreements; or to protect the rights, property, or safety of us, our clients, or others. Quantdart reserves the right to share current and historical bids, asks, and market prices; opening and closing range prices; high–low prices; trade prices; estimated and actual trade volumes; settlement prices; and other aggregate data and information.

Security and confidentiality

Quantdart securely stores your data at Amazon Web Service Server. Quandesk.AI will keep your personal or company data for six years. Once this time period has expired, we will delete your data by Quantdart Information Team through Quandesk.AI backend system.

Quantdart is committed to protecting your privacy. Internally, only people with a business need to know Personal Information, or whose duties reasonably require access to it, are granted access to customers' Personal Information. Such individuals will only process your Personal Information on our instructions and are subject to a duty of confidentiality.

The Site's systems and data are reviewed periodically to ensure that you are getting a quality service and that leading security features are in place. We have put in place procedures to deal with any actual or suspected data breach and will notify you and any applicable regulator of a breach where we are legally required to do so.

However, no information system can be 100% secure. So, we cannot guarantee the absolute security of your information. Moreover, we are not responsible for the security of information you transmit to us over networks that we do not control, including the internet and wireless networks.

Marketing

Quantdart would like to send you information about products and services of ours that we think you might like, as well as those of our partner companies.

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at a time to stop Quantdart from contacting you for marketing purposes or giving your data to other members of Quantdart.

If you no longer wish to be contacted for marketing purposes, please [click here](#).

What is your data protection rights?

Quantdart would like to make sure you are fully aware of all of your data protection rights. Every



user is entitled to the following:

The right to access – You have the right to request Quantdart for copies of your personal data. We may charge you a small fee for this service.

The right to rectification – You have the right to request that Quantdart correct any information you believe is inaccurate. You also have the right to request Quantdart to complete information you believe is incomplete.

The right to erasure – You have the right to request that Quantdart erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that Quandesk.AI restrict the processing of your personal data, under certain conditions

The right to object to processing – You have the right to object to Quantdart’s processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that Quantdart transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact use at our email: support@quantdart.com

What are cookies?

Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology.

For further information, visit allaboutcookies.org

How do we use cookies?

Quandesk.AI uses cookies in a range of ways to improve your experience on our website, including:

- Keeping you signed in
- Understanding how you use our website

What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:

- **Functionality** – Quantdart uses these cookies so that we recognize you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in. A mix of first-part and third-part cookies are used.
- **Advertising** – Quantdart uses these cookies to collect information about your visit to our website, the content you viewed, the links you followed and information about your browser, device, your IP address. Quantdart sometimes share some limited aspects of this data with third parties for advertising purpose. We may also share online data collected through



cookies with our advertising partners. This means that when you visit another website, you may be shown advertising based on your browsing patterns on our website

How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

Other Sites and protecting your Personal Information.

This Privacy Policy and the use of your Personal Information only applies to the information you provide to us. You are cautioned that if you disclose Personal Information or personally sensitive data through use of the Internet, such as through chat rooms, communities, bulletin boards, or other public online forums, this information may be collected and used by other persons or companies over which Quantdart has no control. Our Site and other services may include integrated content or links to content provided by third parties (such as video materials, social media content, plug-ins and applications). Please note that the websites, applications and services of third parties (including affiliate entities, associated companies, sponsors, advertisers or other persons) will be governed by the privacy settings, policies, and/or procedures of the third party, which may differ from this Privacy Policy. This Privacy Policy does not address, and we are not responsible for or able to control, the privacy, security, or other practices of any third parties. It is your responsibility to review the privacy statements, policies, terms, and conditions of any person or company to whom you choose to link or with whom you choose to contract. Quantdart is not responsible for the privacy statements, policies, terms, conditions, or other content of any Site not owned or managed by Quantdart.

Quantdart takes all reasonable endeavours to protect and safeguard Personal Information, but there are protective measures you should take, as well. Do not share your Personal Information with others unless you clearly understand the purpose of their request for it and you know with whom you are dealing. Do not keep sensitive Personal Information in your e-mail inbox or on Webmail. If you are asked to assign passwords to connect you to your Personal Information, you should use a secure password and always use two-factor authentication (2FA), where available. You should change your password regularly.

Changes to our privacy policy

Quantdart keeps its Privacy Policy under regular review and posts any updates on this web page. This Privacy Policy was last updated on 19 September 2019.

How to contact us

If you have any questions about Quantdart's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: support@quantdart.com

How to contact the appropriate authority

Should you wish to report a complaint or if you feel that Quantdart has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office.



Email: support@quandart.com